

SHC Access for Patients/Visitors with Service Animals

I. **Policy**

Ensure the rights of Sam Houston State University (SHSU) students and visitors regarding service and emotional support animals with respect to the Student Health Center (SHC) operation as a medical facility and department of SHSU.

II. **Definitions**

Service Animal- a dog that is individually trained to do work or perform tasks for a person with disability per the Americans with Disabilities Act (Attachment 1).

Emotional Support Animal-any animal that provides emotional or other support that

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- G. Any mess, including excrement, generated by the animal is the responsibility of the handler to clean up immediately. Housekeeping staff should also be notified to conduct a terminal clean of the affected area.
- H. Bites or Scratches
Any incidents of bites or scratches occurring within SHC should be reported to the clinic director in addition to following usual process for [Workplace Accidents and Injuries](#).

IV. Attachments

- 1. U.S. Department of Justice, Civil Rights Division, Disability Rights Section, ADA 2010 Revised Requirements, [Service Animals](#)
- 2. -28, [Campus Access for Students or Visitors with Disabilities Using Service and Emotional Support Animals](#)

V. References

- 1. Americans with Disabilities Act (ADA)
<https://www.ada.gov/>
- 2. Human Resources Code, Title 8. Rights and Responsibilities of Persons with Disabilities, [Chapter 121. Participation in Social and Economic Activities](#)
- 3. SHC [Hand Hygiene](#) policy